

panda

Platinum 2006

Internet Security

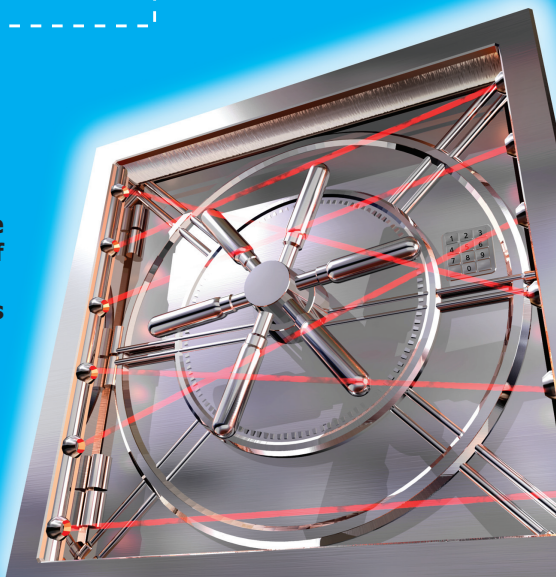
Quick start guide

Follow the steps in this guide
to benefit from all the protection

Panda Platinum 2006
Internet Security offers

Important!

**Please read the online
registration section of
this guide carefully.
The information in this
section is essential
to keep your PC
protected.**








Uninstall other programs

Important!

If you already have an antivirus installed, make sure it is properly uninstalled before installing Platinum 2006. Two different security solutions installed in the same computer can cause problems.

To do this, you only have to follow the steps below:

1. Click on the Windows **Start** button  and find the **Control Panel**  (normally, in the **Settings** section).
2. Click on **Add or remove programs** .
3. Select the program you want to remove and click on **Remove**.
4. Follow the steps in the uninstallation wizard.





Installation

Follow the steps below to ensure correct installation.

Once you have followed the steps in this guide, your PC will be completely protected against viruses and other threats.

- 1. START INSTALLATION:** Insert the CD in your computer's CD or DVD drive. If you have downloaded Platinum 2006 from the Internet, run the corresponding file.
- 2.** Platinum 2006 will display the installation wizard. If your computer has AutoPlay enabled, go to Step 3.

If you are installing from a CD and your computer does not have AutoPlay enabled, installation will not start when you insert the CD. In this case, follow the steps below:

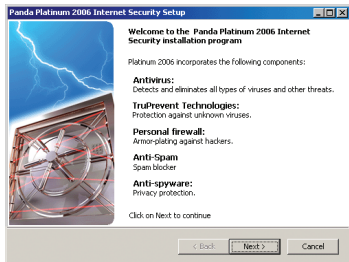
- 2a.** On your PC desktop, double-click on **My Computer** .
 - 2b.** Use the right (secondary) mouse button to click on the CD or DVD drive.
 - 2c.** Select **Explore** and click once on it (with the main/left mouse button).
 - 2d.** Then double-click on the **autorun** file , and the installation wizard will start up.
- 3.** Select the language in which you want to install the program on your computer.



Installation

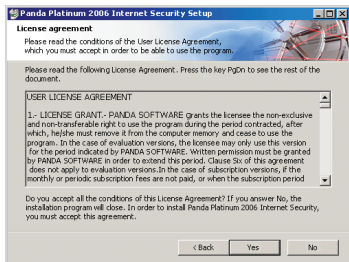
4. A welcome screen will appear indicating the Platinum 2006 components that will be installed on your computer.

Click on **Next**.




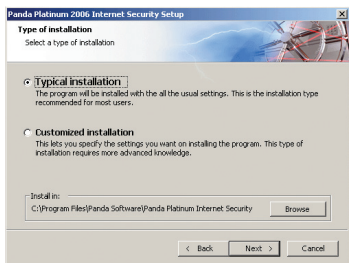
5. Now you will see the License Agreement screen.

Click on **Yes** to accept the terms of the agreement. If you click on **No** the installation process will not continue.



6. Once you have accepted the license agreement you will see the following screen:

 **NOTE:** This guide explains a typical installation of Platinum 2006. If you have more advanced knowledge and would like to configure each of the settings options, you can do this by selecting the option, **Custom installation** during the installation process.

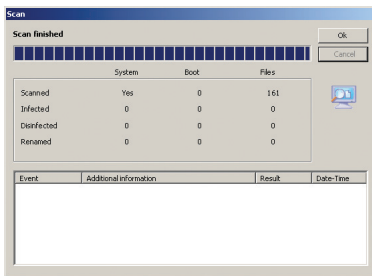


Keep the **Typical installation** option selected to install the most usual components of Platinum 2006 and click on **Next** to continue.



Installation

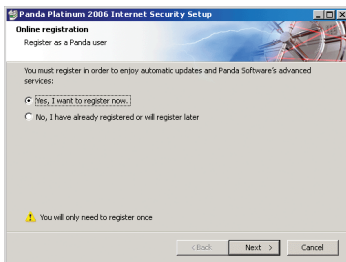
7. Platinum 2006 will now scan the memory to ensure the program is installed in a virus-free environment. When this scan has ended, you will see a report of any malicious software detected and the action taken with each malicious code.



Click on **OK**.

Platinum 2006 will start to copy the files needed to install the protection against malicious software and the firewall.

8. Once these files have been copied to your computer a window will appear inviting you to register online.



Even though it is essential to have registered online in order to benefit from the services, at this time we recommend that you select the option **No, I have already registered or will register later**, in order to make the installation process smoother. But remember that in order to benefit from all the services, you will have to register later.

Click on **Next**.

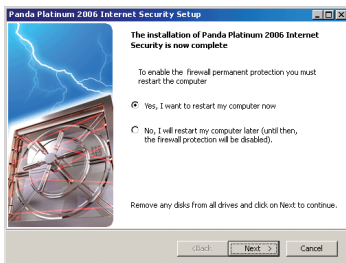
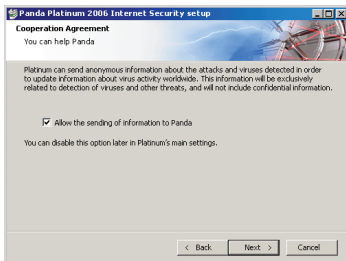


Installation

9. A co-operation agreement is displayed. If you want, you can allow anonymous sending of information about threats that Platinum 2006 detected on your computer, to help us keep our information up-to-date about the impact of viruses around the world.

Click on **Next** to continue.

10. A window appears telling you that the installation is complete. We recommend that you restart your computer now in order to activate the firewall protection. Make sure that the option **Yes, I want to restart the computer now** is enabled and click on **Finish**.





Online registration

It is essential that you register the product in order to use the services that the accompany Platinum 2006 (automatic daily updates, online tech support, SOS virus, etc.).

After completing the registration form on Panda's web page you will receive an email with your client details (username, password and client number). These will identify you as a license-holding Panda Software user.


You only need to register if...

1. If you have bought the antivirus in a store.
2. If you have bought a new computer and Platinum 2006 was part of the software that came with the computer.

If this is your case, follow the instructions below to register.

If this is not the case and you have received an email with your client details, you can now configure the program so that it updates automatically by following the instructions in the **Configuring the updates** section of this guide.

 **NOTE:** *If you have the **Professional Edition** for several computers, you only need register once.*

- A)** In the Windows taskbar (next to the clock), double-click on the panda icon .
- B)** In the Platinum 2006 main window, click on the question mark (in the top right of the screen) and then click on the option **Online registration**.
- C)** Now your Internet browser will open. Follow these steps:
 1. Select the country you are in and the corresponding language. Click on **OK**.
 2. Indicate whether you have previously registered a Panda Software program. Select **Yes** or **No** and click on **Next**.



Online registration

3. If you have registered a Panda product, a screen will appear where you should enter the client number that you were given before and your email address. Then click on **Next**.

If you had not previously registered a Panda product, a screen will appear where you can indicate if you have bought Platinum 2006 for a company. Select **Yes** or **No** and click on **Next**.

4. Complete the registration form with your information. The fields marked with an asterisk must be completed in order to continue. Two fields are of particular importance:

Email address: Panda Software will send your client details to this address (these details are essential to be able to configure the updates and access other services). This must be a valid email address otherwise you will not receive important information.

Activation code: You will find this code in the product case, stuck to the CD.

5. A screen appears with important information. Print this information and/or keep it in a safe place. We recommend that you write here the following information:

Username: _____
Password: _____
Client number: _____

! **NOTE:** Write down the details now before closing the final online registration screen. Just in case, Panda Software will also send this information by email to the address that you have entered in the form.

6. Once you have registered Platinum 2006 online on Panda Software's web page, we advise you to configure the automatic updates:


! **NOTE:** If you can't register now (for example, because you don't have an Internet connection), don't worry, you can do this at any time. However, it is highly advisable that you register the product as soon as possible. It is not possible to guarantee optimum protection if the product is not registered.



Configuring updates

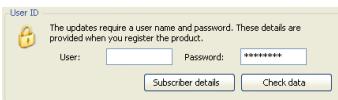
Platinum 2006 is updated automatically the first time it detects an open Internet connection. However, to carry out future daily updates, and therefore to keep an optimum level of protection against malicious software, you should configure the updates.


To do this, follow the steps below:

1. Once Panda Platinum 2006 is installed, a panda icon  will appear in the taskbar (next to the clock). This indicates that the automatic protection is enabled. Double-click on this icon.
2. The main window of Platinum 2006 will appear. Expand the **Updates and subscription** panel and click on **Settings**. Make sure that the option **Enable automatic updates** is selected.



When you registered Platinum 2006 online, the final screen gave you your username and password (you may have written them down in this guide). Check these details, and enter them in the new window in the **User ID** section.




 **NOTE:** *If your product is not registered, register it now following the instructions in the **Online registration** section of this guide.*

If you did not keep a note on these details, don't worry, because Panda Software will have sent them to you by email. When you find this email, print it out or keep a note of the details and keep them in a safe place. You may have to use them again in the future.



Configuring updates

 **NOTE:** You can use the **Check data** option to check that the username and password you have entered are **correct** (you need an Internet connection). If you have recently registered Platinum 2006 online, the program may indicate that the details are not correct even if they are. If this occurs, wait a few minutes and then check again.


Click on **OK** to complete the process. From now on Platinum 2006 will update automatically every time it is necessary and it detects an open connection to the Internet.




Self-diagnosis and scanning

Now it is time to carry out a self-diagnosis (an analysis of the program status), which will tell you the status of your computer's protection.

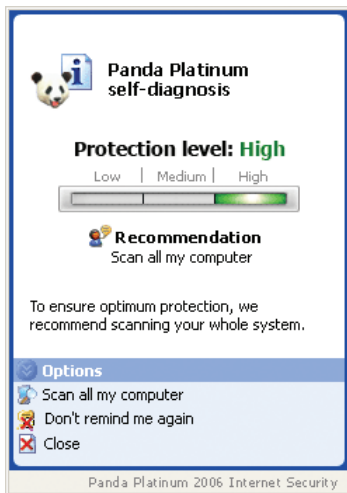
To do this:

1. Right-click on the panda icon  in the taskbar (next to the clock).
2. In the menu that appears, click (with the main/left button) on **Start self-diagnosis**.

A pop-up warning will appear indicating the protection status of your computer, similar to this:


 **NOTE:** *A high protection level notice indicates that your computer is adequately protected.*

3. Now the program will recommend that you scan all your computer (to ensure that it is completely free from malicious software).



To do this click on **Scan all My Computer**, in the same pop-up notice and the scan will start.

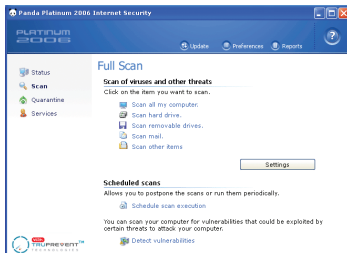
You can also carry out a full scan of your computer at any time. To do this:

1. Double-click on the panda icon in the taskbar (next to the Windows clock) . The main Platinum 2006 window will open.



Self-diagnosis and scanning

2. Select **Scan**.
3. Click on **Scan all My Computer**. The scan will start.




Once you have carried out this scan, your computer will be protected and free from all known malicious software as well as intrusions and other threats.




Platinum 2006 overview

Platinum 2006 is a complete security tool offering integrated protection for your PC with a range of complementary functions.

If you double-click on the panda icon in the taskbar (next to the Windows clock) , you will see the main program window.

Here you can see the status of each of the different protection functions.



Below you'll find a brief description of each of these functions. For more information on any of them, refer to the **Help**  (see the Help section in this guide).

Updates and subscription

The automatic updates in Platinum 2006 are carried out daily. These updates involve the renewal of a file belonging to the program, the *virus and malware signature file*, which allows the program to recognize all known viruses and threats and keep your computer protected against them.

You can carry out manual updates of the program, enable or disable the automatic updates and define the characteristics of both kinds of updates.

Protection against known threats

Platinum 2006 automatically detects and eliminates all types of known malicious software that could reach or leave your computer through any means (email, Internet downloads, file sharing, etc.).

Protection against unknown threats

Platinum 2006, by means of its innovative **TruPrevent™ Technologies**, detects and blocks unknown threats and protects your computer against potentially dangerous threats, whose damaging characteristics have not yet been fully established, but whose behavior is suspicious.



Platinum 2006 overview

Firewall protection

The personal firewall blocks unauthorized access to your computer from the Internet (or network), or from your PC to the Internet. When a program on your computer tries to access the Internet (or vice versa) without authorization, Platinum 2006 will warn you about this and give you the option to allow or deny this action.

Internet protection level control

The program will evaluate the security level of your computer in order to ensure that you connected to the Internet with optimum security.

Protection against fraud

With Platinum 2006 you are protected against the most common Internet fraud: redirecting of phone connections to premium-rate numbers, unauthorized transmission of confidential information, and access to web pages controlled by fraudsters.

Protection against vulnerabilities

Platinum 2006 protects you against vulnerabilities that could make your computer easy prey to all types of malicious software and hackers. Now you can fix vulnerabilities detected in your computer, giving you even greater security.

Protection against junk mail (anti-spam)

This keeps you protected from junk emails or spam, which normally contain advertising.

Web access filter

The web access filter allows the computer supervisor to prevent other computer users from viewing inappropriate content (violence, pornography, etc) on the Internet.

Help

In the top right of the main program window there is a question mark. Clicking on this, and then on the option **Panda Platinum Help**, will take you to extensive and detailed help about all aspects of the program.



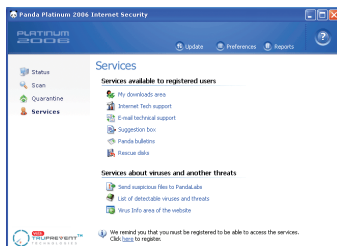
Platinum 2006 overview

Frequently asked questions (FAQs)

In the program Help file you will find a section with the questions most frequently asked by other users and the answers from our technical support personnel.

Panda Software services

When you click on the **Services** button in the main program window, you will see the **Services available to registered users**.



My downloads area

Clicking on this option will take you to the downloads area in Panda Software's website where you can get the latest version of Platinum 2006 for as long as your services remain active.

Updated documentation online

In the downloads area of Panda Software's website (www.pandasoftware.com/download/documents) you can download all the documentation that accompanies the product.

Internet Tech support

To answer the most common questions about Platinum 2006, there is a special tech support area (www.pandasoftware.com/support).

Tech support via e-mail

If you have not found the answer to your question on the website, our technicians are on hand to help you. Send an e-mail to platinumIS2006.techsupport.usa@pandasoftware.com, and we will reply with an answer as soon as possible.

! **NOTE:** If you need to contact tech support outside the USA, you'll find the address in the Panda Worldwide list or at www.pandasoftware.com/about/contact.



Platinum 2006 overview

Suggestion box

Your opinion is very important to us! This service allows you to directly contact Panda Software, sending us any ideas, comments or suggestions that you may have for improving Platinum 2006, the services that it includes, or any other matter.

Panda bulletins

Clicking on this option will display a screen that will allow you to subscribe to IT security bulletins. In addition, you will also be able to access the Panda bulletin archives, where you will find all the news published previously.

Send suspicious files to PandaLabs

If the scan detects files that it considers suspicious, they could be affected by a new virus or threat. In this case, send the files to us, and we will quickly send you a solution, free of charge, or certification that the files are in perfect condition!

Quarantine

Platinum 2006 detects any file that could be a potential threat to your computer. If at that moment the program cannot disinfect the file, it will automatically be put in quarantine so that it can be disinfected later.

List of detectable viruses and threats

This option allows you to get detailed information about viruses and other Internet threats.

Security Info

If you click on this link you will have more real-time information and resources to help you stay out of the reach of viruses and other threats: Global Virus Observatory, Virusometer, repair utilities, etc.

Service renewal

Once your services have expired, you can renew them simply and quickly from our web page www.pandasoftware.com/renewals, and enjoy special offers as a Panda Software client.

Global sites

Access local Panda websites with information localized for each country at: www.pandasoftware.com/about/globalsites/.



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